

IPA ADRION 1st call for proposals – Quality assessment

Overview of the received formal complaints

Preliminary analysis

Following the decision of the IPA ADRION Monitoring Committee (MC) in Zagreb on 19 and 20 February 2024, the Joint Secretariat (JS) sent on behalf of the Managing Authority (MA) a communication informing about the outcomes of the quality assessment checks to all the Lead applicants. The letters also highlighted the possibility of submitting complaints only in relation to the respect of the assessment procedure and made reference to the instructions to follow as reported in the Application Manual.

MA communications were sent on 7 March 2024: the Lead applicants – on behalf of their partnerships - had 10 working days (i.e.: until 21 March 2024) for the submission of a formal complaint.

6 projects submitted a request for information and the JS provided them the required information. Based on that, the project proposals considered themselves satisfied and decided not to proceed with a formal complaint.

Overall, 4 formal complaints were received; out of which only one was submitted beyond the deadline foreseen for the submission of the formal complaints, but that MA/JS decided to accept since the beneficiary affirmed of not having received it as sent to a wrong email addressed even though internal verifications gave evidence that the provided email address was the same the first communication was sent).

Overview of received complaints

Complaints received from	Number of complaints received
Project proposal recommended for funding, but not granted due to the lack of available resource	1 (25%)
Project proposal not recommended for funding	3 (75%)

The complaints received mainly objected the quality assessment and consequent reasons for rejection which cannot be subject of the complaint, rather than the respect of the assessment procedure, as foreseen by the programme rules.

Methodological approach

IPA ADRION MA, with the support of JS, has analysed the received complaints according to art. 5 of the Complaint Committee Rules of Procedure.

An overview of the all the received complaints is provided in Annex 1, that contains the following information:

- Information on the project (number, acronym: specific objective and lead applicant);
- A summary of the complaint received;

- MA/JS analysis;
- Proposed outcome.

Copy of the received complaints, are provided in Annex 2. All the relevant material shall also be available on the programme Intranet: <https://www.interreg-ipa-adrion.eu/login/>

The Managing Authority proposes two options for analyzing the complaints received:

Option A

The analysis of the complaints in two main groups:

- a) The analysis of the complaint provided by the project recommended for funding but not granted due to the lack of available resources (1st complaint of the table above).
- b) The analysis of the other three cases submitted by the rejected project proposals.

Option B

- a) The analysis of each single complaint.

The Complaint Committee shall be supported by IPA ADRION JS with advisory function; it shall be in charge of providing the necessary clarifications, take minutes and recording the adopted decisions.

Decisions of the Complaint Committee shall be taken in accordance with art. 8 of the Complaint Committee Rules of Procedure (each complaint shall be catalogued as inadmissible, dropped the complaint; no grounds, accepted).

Following the approval of the minutes, the outcomes of the Complaint Committee shall be communicated by the MA to the MC and the complainants within 10 working days from their adoption.

Kind regards,

IPA ADRION Managing Authority

Attached documents

Annex 1 - Complaints- 1st call IPA ADRION quality assessment complaints received 2024_04_04

Annex 2 - Complaints Letters and documents received by the project Lead Applicants.